Dear Friends of the EOC,

During our 2018-2019 fiscal year, we continued our quest to be a partner in the creation of a community wherein low-income individuals and families, especially at-risk populations, have the opportunity to become educated, self-sufficient, improve the conditions in which they live, and achieve their full potential.

We strategically moved in a new direction. There were many accomplishments along the way, including:

- Awarded an Impact 100 grant for $100,000 to expand our early childhood education services in the Gifford community;
- Recipient of the United Way of Indian River County’s Agency Excellence Award;
- Developed a 3-Year Strategic Plan.

Today, as you review our 2019 Annual Report, you will see that EOC continued to transition at-risk individuals and families from poverty to self-sufficiency through our agency programs and public/private partnerships.

As we look ahead, we will continue to strive to bring Early Head Start services and self-sufficiency programs to the community. Having the opportunity to engage children at an earlier age will offer children a strong foundation of academic and social skills to help them become successful learners. This will lead to the success of our community goal of having 90% of all students reading on grade-level by third grade.

As the Community Action agency, we will continue to change lives, embody the spirit of hope, improve communities, and make America a better place to live. I extend my sincere “thanks” to all community partners, funding sources, EOC’s Board of Directors, Policy Council, and staff for a job well done.

Sincerely,

Angela Davis-Green

Angela Davis-Green
Executive Director
Fiscal year 2018-19 witnessed the implementation of EOC Agency changes which had been an integral part of the prior year’s planning process.

The fiscal year brought many improvements and achievements to the Agency. Among them were:

- Renovation and updates to existing classrooms for our Head Start children;
- Funding of Early Bird at Dodgertown;
- A very much needed and anticipated new school bus;
- Establishment of our Facebook presence.

The Board, in fiscal 2018-19, along with the Executive Director, was engaged in the review, assessment and application of specific operational methodologies. Committees evaluated and enunciated updates and changes to operational support technologies, governance and policy, strategic planning, human resource management, and a revised financial review process.

Of note, the Board approved the establishment of a formal fundraising event and commenced planning for that yearly signature event.

The Agency has, collectively, experienced a broad spectrum of changes in support of its mission statement and goals in service to our community. Likewise, we are very much delighted in acknowledging support from the community at large. Specifically, we wish to thank those who witnessed our transitional year and facilitated our continued and ongoing efforts.

Our deepest appreciation to Impact 100’s Transformation Grant (which enabled the opening of our Early Bird classroom on the campus of Dodgertown Elementary School), to our individual donors, and to United Way for acknowledging the EOC’s reach and vision through our receipt of their Agency Excellence Award.

Best regards to all who assisted in our agency efforts and supported our cause in turning a year of possibilities into a year of actualities.

Vera A. Misretta
MISSION

To transition at-risk individuals and families from poverty to self-sufficiency through our agency programs and public/private partnerships.

VISION

To be a partner in the creation of a community wherein low-income individuals and families, especially at-risk populations, will have the opportunity to become educated, self-sufficient, improve the conditions in which they live, and achieve their full potential.

HEAD START MISSION

To be a comprehensive school readiness program designed to meet individual needs of preschoolers and their families.

THE PROMISE OF COMMUNITY ACTION

Community Action changes peoples lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.
TOTAL REVENUE - $5,880,233

LOCAL FUNDING PROVIDED BY:

American Assoc. of University Women
Grand Harbor Community Outreach
Impact 100
John’s Island Community Service League
PNC Foundation
United Way of Indian River County
Individual & Corporate Donors

George E. Warren Corp.
Hauser Family Foundation
Indian River Community Foundation
John’s Island Foundation
Prentice Foundation
Western Union

EOC sincerely appreciates all those who support our mission—thank you!
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<thead>
<tr>
<th></th>
<th>30-Sept–18</th>
<th>30-Sept–19</th>
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<tbody>
<tr>
<td>Cash</td>
<td>$209,929</td>
<td>$322,860</td>
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<tr>
<td>Receivables</td>
<td>$671,631</td>
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<tr>
<td>Other</td>
<td>$381,236</td>
<td>$438,403</td>
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<td><strong>TOTAL ASSETS</strong></td>
<td><strong>$1,262,796</strong></td>
<td><strong>$1,360,806</strong></td>
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<td>Current Liabilities</td>
<td>$289,085</td>
<td>$252,739</td>
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<tr>
<td>Net Assets</td>
<td>$973,711</td>
<td>$1,108,067</td>
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<tr>
<td><strong>TOTAL LIABILITIES &amp; NET ASSETS</strong></td>
<td><strong>$1,262,796</strong></td>
<td><strong>$1,360,806</strong></td>
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<td>Grant Revenue</td>
<td>$5,047,332</td>
<td>$5,485,109</td>
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<tr>
<td>Donations &amp; Other Revenue</td>
<td>$148,976</td>
<td>$294,062</td>
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<td>Net Assets Released From Restrictions</td>
<td>$188,445</td>
<td>$101,062</td>
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<td><strong>TOTAL REVENUE</strong></td>
<td><strong>$5,384,753</strong></td>
<td><strong>$5,880,233</strong></td>
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<td>Program Services</td>
<td>$4,749,956</td>
<td>$5,187,428</td>
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<td>Management &amp; General</td>
<td>$573,351</td>
<td>$641,143</td>
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<td><strong>TOTAL EXPENSES</strong></td>
<td><strong>$5,323,307</strong></td>
<td><strong>$5,828,571</strong></td>
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<td>Change In Net Assets</td>
<td>$17,687</td>
<td>$101,063</td>
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<td>Net Assets - Beginning of Year</td>
<td>$956,024</td>
<td>$973,711</td>
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<tr>
<td><strong>NET ASSETS - END OF YEAR</strong></td>
<td><strong>$973,711</strong></td>
<td><strong>$1,074,774</strong></td>
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Audited Financial Statements are available at www.eocofirc.net.
The Low Income Home Energy Assistance Program (LIHEAP) helps low-income households meet the costs of cooling/heating their homes. LIHEAP offers 2 programs: Home Energy and Crisis Energy. Home Energy funds are provided once a year and are based on the client’s gross income and household size. Crisis funding is available when a client experiences a financial crisis. It helps keep electricity on, or restores it if needed. **Counties Served:** Indian River and Okeechobee. **Income Guidelines:** up to 150% of the federal poverty level.

- **1,406** households received non-emergency utility assistance: $431,357
- **1,069** households received emergency utility assistance: $339,762

The REACH Family Self-Sufficiency Program helps put an end to generational poverty one family at a time. It provides education and vocational training. Clients living at or near the poverty level learn to recognize their barriers to self-sufficiency and how to overcome them. REACH helps clients achieve their educational and vocational goals, earn a living wage, and move away from poverty and public assistance to financial self-sufficiency. **County Served:** Indian River. **Income Guidelines:** up to 125% of the federal poverty level.

- **78** people learned how to complete the FAFSA and apply for a Pell Grant
- **19** people attended our 2-day workshop and left with a realistic household budget
- **12** people completed secondary education and received a certificate or degree
- **1** person received a GED
- **19** people who were unemployed obtained a job; **6** who were employed got a raise

The Emergency Assistance Program helps individuals/families who experience a financial crisis. Assistance is provided for rent, food, and obtaining a Florida ID Card. **County Served:** Indian River. **Income Guidelines:** up to 125% of the federal poverty level.

- **152** households received emergency rent or mortgage assistance: $84,739
- **37** households received emergency food assistance: $3,400
Head Start is a comprehensive school readiness program which enhances the social, physical, and cognitive development of low-income, at-risk children. Children’s skills are developed in:

- Language and Literacy
- Early Math
- Social & Emotional Development
- Nature & Science
- Creative Arts
- Fine & Gross Motor Skills
- Physical Health Practices & Nutrition

Family engagement is a critical piece of the program. Head Start endeavors to improve and promote parent and family engagement to achieve positive outcomes. Parents are engaged in their children’s learning and development and are supported in achieving their own goals.

EOC operates 6 centers in Indian River County and in Okeechobee County. All centers are NAEYC (National Association for the Education of Young Children) accredited.

The program is funded by the Department of Health and Human Services and requires a 20% local match.

374 CHILDREN SERVED (97% ELIGIBLE)
353 FAMILIES SERVED
$8,700 INVESTED IN EACH CHILD’S EDUCATION
90.5% AVERAGE MONTHLY ATTENDANCE
### Breakfasts
46,202 Served

### Lunches
46,506 Served

### Snacks
50,091 Served

### Speech or Language Impairments
33

### Specific Learning Disability
1

### Non-Categorical/Developmental Delay
8

### Mental Health, Dental, Disability, Nutritional, and Other Services

#### Holistic
- 789 Home Visits
- 369 Family Assessments Completed with Goals Set
- 97 Families Received Crisis Assistance
- 67 Parents Attended Trainings

#### Family Focused
- 100% Screened for Health, Dental, & Disability Needs
- 236 Received Medical Services (63%)
- 329 Received Dental Care (88%)
- 66 Received Disability Services (18%)

#### Outcome Oriented
- 42,318 Breakfasts Served
- 42,240 Lunches Served
- 39,610 Snacks Served
SUMMER ENRICHMENT PROGRAM

The Indian River County Head Start Program worked in partnership with Indian River School District to enroll preschoolers (VPK) in the Step Into Kindergarten Summer Transition Program. EOC encouraged families to send their children to this program in an effort to circumvent a summer slide, which is a loss of developmental skills occurring during the summer break.

The 6-week program promotes readiness for school success and a positive transition from Voluntary Pre-K to Kindergarten.

KINDERGARTEN TRANSITION SERVICES

The Head Start Program transitions children in and out of the program. The following records are provided to the Indian River County School District: immunizations, physicals, and Pre-K transition forms. We also assist parents in completing enrollment forms to enter public school. In both Okeechobee and Indian River Counties, the school district requests that all parents enroll and participate in the kindergarten round-up.

In addition, enrollees leaving and going into public kindergarten are taken to area elementary schools where they participate in a tour and are oriented on kindergarten expectations.

EARLY BIRD PROGRAM - RESPONDING TO COMMUNITY NEED

The Early Bird Program, is an early childhood education program for 3-year-old children. It mirrors Head Start, but it is 100% locally funded. Current Head Start funding does not meet community need. EOC has operated an Early Bird classroom on the campus of the Indian River Academy in S. Vero since the 16-17 school year. A second classroom was opened on the campus of Dodgertown Elementary School in Gifford for the 18-19 school year. With no Head Start funding available to expand, EOC raised local funding to meet the need. Thank you program funders!
We love and appreciate our volunteers! Volunteers serve in various capacities. Many read to children and participate in activities in the Head Start classrooms. Other volunteers help with mailings and administrative work. Some participate in landscaping and other building and grounds projects. Others serve on our Board, Policy Council, and Advisory Committees. All volunteer hours count towards our local match.

**VOLUNTEERS**

**TOTAL ALL VOLUNTEER HOURS**

3,623

**COMMUNITY READ WEEK VOLUNTEERS**

112
THANK YOU EVENT SPONSORS

Supreme Event Sponsor: Senior Life Services
Vinyl Sponsor: FPL
Groupie Sponsors: Brown & Brown Insurance, Cheney Brothers, First Florida Insurance, Florida Insurance Trust, Kyocera/eGP, Mutual of America, Technology Partners
SERVICE LOCATIONS

ADMENISTRATIVE OFFICES & COMMUNITY SERVICES—INDIAN RIVER
2455 St. Lucie Avenue
Vero Beach, FL 32960
Call 772-562-4177
Fax 772-794-7597

LIHEAP—OKEECHOBEE
1798 NW 9th Avenue
Okeechobee, Florida 34973
Tel (863) 357-2240
Fax (863) 357-6263

HEAD START CENTERS

Citrus Head Start Center
(on campus of Citrus Elementary)
2771 4th Street
Vero Beach, FL 32968
Tel: (772) 569-4902
Fax: (772) 794-0744

Highlands Head Start Center
(on campus of Indian River Academy)
500 SW 20th Street
Vero Beach, FL 32962
Tel: (772) 794-2375
Fax: (772) 794-1908

Dodgertown Early Bird Classroom
(on campus of Dodgertown Elementary)
4350 43rd Avenue
Gifford, FL 32967
Tel: (772) 213-9922
Fax: (772-794-7597 (Main Office)

Northside Head Start Center
1798 NW 9th Avenue
Okeechobee, FL 34973
Tel: (863) 357-8677
Fax: (863) 357-6817

Douglas Head Start Center
8445 64th Avenue
Wabasso, FL 32970
Tel: (772) 589-8008
Fax: (772) 589-1191

St. Helen’s Head Start Center
3550 41st Street
Vero Beach, FL 32967
Tel: (772) 567-4347
Fax: (772) 562-0375

Fellsmere Head Start Center
1339 N. Willow Street
Fellsmere, FL 32948
Tel: (772) 571-1234
Fax: (772) 571-9682

www.eocofirc.net

United Way of Indian River County

LIve United